

# Cross Connection Control Opt-In Testing Program

## Opt-In Testing Program for Residential Services with Irrigation Systems

Moore County Public Works is excited to offer a new service to residential customers who have irrigation BFPs. It is the goal that this new service will streamline the testing process for you. Participation in this program is optional. If you prefer to directly retain your own testing contractor, you may do so as long as you remain compliant with the testing requirements. Under the new program, the annual backflow test associated with your lawn irrigation system will be performed by an approved tester of Moore County Public Works. Testing will typically begin in mid-April and continue through the end of October. The program includes the testing of your assembly. While this program is being offered at no charge, any fees associated with non-compliance will be billed on the account holder's utility bill.

**\*\*Please note, the County is not responsible for backflow preventers that freeze and are not winterized properly.\*\***

## Testing of Backflow Preventers

The Moore County Cross Connection Control Ordinance requires testing of backflow preventers (BFPs) to ensure they are in good working order to protect the quality of water for you and the rest of the water users. The only method to determine satisfactory operation of backflow prevention assemblies is to have them tested by a certified tester with approved test equipment and the results submitted to the County.

## What to Expect

The testing process requires a 15-minute interruption of water service, and less than one gallon of water is used to perform the test. You will be notified if your backflow preventer did not pass the test.

## How to Check Your Testing Status

All backflow tests will be tracked by Moore County. The utility account holder will receive the test results.

## If You Elect to Not Opt-In

Moore County requires annual testing of backflow prevention assemblies. If you wish to not Opt-In to the program, the Public Works Department vendor will establish the annual testing schedule and mail notifications to homeowners approximately 60 days prior to their due date. Account holders who fail to have their backflow prevention assemblies tested and submitted by the deadline are subject to penalty for violating the County Ordinance. Account holder's contractor will submit test results to BSI, who maintains the County's electronic portal, at <https://www.bsionlinetracking.com/customer>

### How to Enroll

- Please click NEXT at the bottom of this page to submit an electronic form.
- Click [here](#) to print off the PDF friendly version that can be mailed, emailed, or brought in person to the Public Works Dept. in Carthage.
- Once form has been submitted and received you will receive a confirmation of enrollment.

**For additional Opt-In program information, contact the Cross Connection Control Specialist by phone at (910)-947-6315 or email at [crossconnect@moorecountync.gov](mailto:crossconnect@moorecountync.gov).**

## **Cross Connection Control Opt-In Program**

Utility Account Number: \_\_\_\_\_

Account Holder Name: \_\_\_\_\_

Service Address: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Are you the property owner:    Yes      No

If not, name of Property Owner: \_\_\_\_\_

Phone number of Property Owner: \_\_\_\_\_

Consent to Access:

I Grant Access to Moore County Public Works to Test my Backflow Device ☐

Email Address: \_\_\_\_\_

Cell Phone Number: \_\_\_\_\_

Account Holder Signature: \_\_\_\_\_

Email completed form to **[crossconnect@moorecountync.gov](mailto:crossconnect@moorecountync.gov)**

Mail Completed form to: PO Box 1927, Carthage, NC 28327

Drop off completed form in person to: 5227 US-15, Carthage, NC 28327