

November 4, 2024

TO: All Bidders

RE: RFP 2025-02

ADDENDUM NO. 1

This **ADDENDUM #1** forms part of Moore County's Request for Proposal for Group Medical/Rx Insurance, Dental Insurance, and/or Administrative Services. All requirements of the original specifications remain in effect in their respective order. **Receipt of this Addendum must be acknowledged by its inclusion with the Proposal and noted as an inclusion on the sealed envelope.**

The following changes and/or clarifications are hereby made to the original Proposal:

- **PLEASE NOTE THE BID DUE DATE HAS BEEN MOVED TO 4:00 PM EST, MONDAY, NOVEMBER 25, 2024. Sealed responses are due to Terra Vuncannon at 1 Courthouse Square, Carthage, NC 28327. For your convenience a Bid Drop-Off Box is located in the lobby at 1 Courthouse Square.**
- **Additional questions will be accepted until 10:00 am Friday, November 8, 2024, emailed to tvuncannon@moorecountync.gov.**

1. **Question:** This is strictly a medical dental RFP and not a Broker RFP. Is it the intent of Moore County to maintain the current broker?

Answer: The RFP does not include brokerage services.

2. **Question:** For the file named Exhibit 4 – (I) RankOrderAnalysis Den, can we obtain that file in excel with the Dentist full address and Dentist TIN number included? Or if there is a full claim file for all claims with the Dentist address and TIN, that would work as well.

Answer: This file is not available in excel format.

3. **Question:** The Claims data provided shows that the enrollment is about 776 but the census only illustrates about 694 enrolled. Do we know why the enrollment is down on the census?

Answer: Here is the census breakdown

Tab 1 (FT): 692

Tab 2 (Retirees): 84

Tab 3 (waive medical but take dental): 6

Tab 4 (COBRA): 3

Total: 785

4. **Question:** The Claims data has a month where no claims are illustrated, March of 2024. Does April actually reflect the claims data for both March and April 2024?

Answer: The change healthcare cyberattack in Feb/Mar 2024 affected claims payers nationwide and resulted in a delay in claims being paid at FCC. That is why there are no claims in March and a high volume of claims in April as things got caught up.

5. **Question:** On the Rank Order Analysis, the number one Payee appears to be Tapestry RX. Tapestry RX is not an actual Dentist office and appears to be a wholesaler for several carriers. Can we get clarification on this arrangement? Are these claims also

administered with the same plan design provided in the RFP or are employees using the Tapestry RX plan designs that are made available with various carrier options? Please advise.

Answer: These are part of the same plan design provided in the RFP.

6. **Question:** When the County's vision insurance is available to bid?

Answer: This service is handled annually with the voluntary benefits program through our Benefits Consultant.

7. **Question:** Can you please confirm which option is current from the 2024 County of Moore renewal sheet, as well as any requested options? It appears that the current is last year's contract.

Answer: The 7-1-2024 stop loss coverage is on "Exhibit 4 - FirstCarolinaCare HR Amendment 4 signed". It is \$125,000 specific with \$250,000 aggregating specific, and 115% aggregate corridor. These levels are also shown on the Self-funded Proposal Form. Please see page 9 of the RFP for more details on Stop-Loss coverage. In addition to quoting current levels of coverage, alternates are welcome.

8. **Question:** The census provided is missing tiers for the retirees. Can you please submit a census that includes tiers?

Answer: Only the retiree is covered – no dependents.

9. **Question:** If available, please submit:

- Rate history
- Prior carrier bill
- Enrollment status for the retirees there are no elections on that tab of the census

Answer:

- Rate History – need additional information to provide response
- Prior carrier bill: excerpt

Invoice Information	
INVOICE NUMBER:	00348-029
Current Month Premium:	\$143,013.92
Retro-Active Transactions:	\$1,627.16
Previous Balance:	\$138,476.24
Previous Payments Received:	-\$138,476.24
Account Credits Applied:	\$0.00
Current Balance Due:	\$144,641.08
Payment due by	11/1/2024
See following pages for statement details –	

- Enrollment status - Only the retiree is covered – no dependents.

Additional questions will be accepted until 10:00 am Friday, November 8, 2024, emailed to tvuncannon@moorecountync.gov. Sealed Responses are due to Terra Vuncannon at 1 Courthouse Square Carthage NC 28327 by 4:00 pm Monday, November 25, 2024.

END OF ADDENDUM NO. 1

Terra Vuncannon
Purchasing Manager
County of Moore