

PRESENTERS (2022 CLE-CPE)



Timothy Heinle, *Civil Defender Educator, and member of Public Defense Education team – NC School of Government*: Timothy regularly teaches, publishes, and consults on areas of civil law that include appointed and private attorneys, including juvenile abuse/neglect/dependency, adult incompetency and guardianship, and adult protective services. Timothy's work has him involved with defense and guardian ad litem attorneys primarily, but also counsel for plaintiff's and Social Services, and judicial officials, including judges and clerks of court. Prior to joining the School of Government, Timothy was in litigation in many of these same areas for over ten years in Greenville, North Carolina.



Jay Reeves, *Your Law Life LLC*:

Is the founder of Your Law Life LLC. He practiced law for nearly 40 years in N.C. and S.C., representing lawyers in licensing and disciplinary cases. He was VP-Risk Manager for NC Lawyers Mutual and Legal editor for Lawyers Weekly. He is author of the book, "The Most Powerful Attorney in the World." He gives talks and in-firm presentations on creating a law life with purpose, profits, and peace of mind. He offers one-on-one, confidential discernment counselling sessions for professionals to find greater clarity on issues burdening them.

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Margaret Henderson, *Teaching Associate Professor – NC School of Government*: Margaret Henderson's current work primarily includes facilitating public meetings and assisting local governments to address human trafficking and elder abuse. She specialized in the practical implications of managing cross-organizational collaborations, community programs, and nonprofit organizations. Her articles that have been published in *Popular Government*, *ICMA's IQ Report* and *PM Magazine*, *American Review of Public Administration*, *PA Times*, and the *FBI Law Enforcement Journal*.



Colleen L. Byers, JD, MBA, *Byers Mediation, LLC*: Through her work representing lawyers, physicians, financial service professionals and their respective practices throughout North Carolina, Colleen saw, first-hand, the negative impact that workplace and interpersonal conflict has on productivity and profitability. As a result, Colleen now focuses on facilitating difficult conversations and shepherding innovation through mediation, collaborative consulting, and executive coaching. Colleen helps growth minded business, legal, financial services, and healthcare leaders navigate critical conversations, resolve conflict, lead change, enhance culture, and build high performing teams. colleen@byersmediation.com