

2015 Annual Drinking Water Quality Report

Moore County Public Utilities - Pinehurst

Water System Number: 03-63-108

We are pleased to present to you this year's Annual Drinking Water Quality Report. This report is a snapshot of last year's water quality. Included are details about your source(s) of water, what it contains, and how it compares to standards set by regulatory agencies. Our constant goal is to provide you with a safe and dependable supply of drinking water. We want you to understand the efforts we make to continually improve the water treatment process and protect our water resources. We are committed to ensuring the quality of your water and to providing you with this information because informed customers are our best allies. **If you have any questions about this report or concerning your water, please contact Chris Fuller at (910) 947-6315. We want our valued customers to be informed about their water utility. If you want to learn more, please attend any of our regularly scheduled Board of Commissioners meetings. They are held on the first and third Tuesdays of each month at 5:30 p.m. in the Commissioners' Meeting Room, Second Floor- Historic Courthouse, Courthouse Circle, Carthage, North Carolina.**

What EPA Wants You to Know

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline (800-426-4791).

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Moore County Public Utilities-Pinehurst is responsible for providing high quality drinking water but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity. Contaminants that may be present in source water include microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife; inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming; pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm water runoff, and residential uses; organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff, and septic systems; and radioactive contaminants, which can be naturally-occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water, which must provide the same protection for public health.

When You Turn on Your Tap, Consider the Source

Our water sources are ground water and purchase water. Our 18 wells draw from the Middendorf Aquifer. We purchase water from the Town of Aberdeen, which is fully treated ground water from the Middendorf Aquifer. We also purchase water from the Town

of Southern Pines, which is fully treated surface water from Drowning Creek. We also purchase water from the East Moore Water District, which is fully treated surface water from the Cape Fear River. The following table lists well and interconnection locations.

Water Source	Location	Water Source	Location
Well 2A	McKenzie Rd. West	Well 17	Kahkwa Trail
Well 5A	Muster Branch Rd.	Well 18	Idlewild Rd.
Well 7	Brookhaven Rd.	Well 19	Linden Rd.
Well 8	Power Plant Rd.	Well 20	Talladale Court
Well 9	Muster Branch Rd.	Well 21	Foxfire Rd.
Well 10	Hillard Rd.	Well 22	Short Rd.
Well 11	Monticello Dr.	Well 23	Monticello Dr.
Well 12	Diamondhead Dr. South	Town of So. Pines	Dr. Neal Rd.
Well 13	Forest Lane	Town of Aberdeen	Dawkins St.
Well 15	NC 5 Hwy.	East Moore W.D.	McCaskill Rd.
Well 16	Diamondhead Dr. South		

Source Water Assessment Program (SWAP) Results

The North Carolina Department of Environment and Natural Resources (DENR), Public Water Supply (PWS) Section, Source Water Assessment Program (SWAP) conducted assessments for all drinking water sources across North Carolina. The purpose of the assessments was to determine the susceptibility of each drinking water source (well or surface water intake) to Potential Contaminant Sources (PCSs). The results of the assessment are available in SWAP Assessment Reports that include maps, background information and a relative susceptibility rating of Higher, Moderate or Lower.

The relative susceptibility rating of each source for Moore County Public Utilities-Pinehurst was determined by combining the contaminant rating (number and location of PCSs within the assessment area) and the inherent vulnerability rating (i.e., characteristics or existing conditions of the well or watershed and its delineated assessment area). The assessment findings are summarized in the table below:

Susceptibility of Sources to Potential Contaminant Sources (PCSs)

Source Name	Susceptibility Rating	SWAP Report Date
Well 2A	Moderate	July 10, 2015
Well 5A	Moderate	July 10, 2015
Well 7	Moderate	July 10, 2015
Well 8	Higher	July 10, 2015
Well 9	Moderate	July 10, 2015
Well 10	Moderate	July 10, 2015
Well 11	Moderate	July 10, 2015
Well 12	Moderate	July 10, 2015
Well 13	Moderate	July 10, 2015
Well 15	Moderate	July 10, 2015
Well 16	Moderate	July 10, 2015
Well 17	Moderate	July 10, 2015
Well 18	Moderate	July 10, 2015
Well 19	Moderate	July 10, 2015
Well 20	Moderate	July 10, 2015
Well 21	Moderate	July 10, 2015
Well 22	Moderate	July 10, 2015
Well 23	Moderate	July 10, 2015
Town of Aberdeen	Moderate	July 10, 2015
Drowning Creek	Moderate	July 10, 2015
Cape Fear River	Higher	July 2, 2015

The complete SWAP Assessment report for Moore County Public Utilities-Pinehurst, the Town of Aberdeen, the Town of Southern Pines and the East Moore Water District may be viewed on the Web at: www.ncwater.org/pws/swap. Note that because SWAP results and reports are periodically updated by the PWS Section, the results available on this web site may differ from the results that were available at the time this CCR was prepared. If you are unable to access your SWAP report on the web, you may mail a written request for a printed copy to: Source Water Assessment Program – Report Request, 1634 Mail Service Center, Raleigh, NC 27699-1634, or email requests to swap@ncdenr.gov. Please indicate your system name, number, and provide your

name, mailing address and phone number. If you have any questions about the SWAP report please contact the Source Water Assessment staff by phone at 919-707-9098.

It is important to understand that a susceptibility rating of “higher” does not imply poor water quality, only the system’s potential to become contaminated by PCSs in the assessment area.

Violations that Your Water System Received for the Report Year

During 2015 or during any compliance period that ended in 2015, we had one MCL exceedance for Total Haloacetic Acids. Public notice was given to the customer at the sampling point. The Running Annual Average (RAA) was within the allowable limit so no violation was issued. Staff will increase the flushing schedule in this specific area of the distribution system to avoid future problems with this disinfectant by-product.

During 2015, Harnett County received an “Online Turbidimeter failure Notice Violation” for May 2015. The Notice to the Public is attached to the end of this report. Appropriate paperwork was submitted to the State and Harnett County has returned to compliance.

Water Quality Data Tables of Detected Contaminants

We routinely monitor for over 150 contaminants in your drinking water according to Federal and State laws. The table below lists all the drinking water contaminants that we detected in the last round of sampling for the particular contaminant group. The presence of contaminants does not necessarily indicate that water poses a health risk. **Unless otherwise noted, the data presented in this table is from testing done January 1 through December 31, 2015.** The EPA and the State allow us to monitor for certain contaminants less than once per year because the concentrations of these contaminants are not expected to vary significantly from year to year. Some of the data, though representative of the water quality, is more than one year old.

Unregulated contaminants are those for which EPA has not established drinking water standards. The purpose of unregulated contaminant monitoring is to assist EPA in determining the occurrence of unregulated contaminants in drinking water and whether future regulations are warranted.

Important Drinking Water Definitions:

Action Level (AL) - The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Maximum Contaminant Level (MCL) - The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Maximum Contaminant Level Goal (MCLG) - The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Maximum Residual Disinfection Level (MRDL) – The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Maximum Residual Disinfection Level Goal (MRDLG) – The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

Nephelometric Turbidity Unit (NTU) - Nephelometric turbidity unit is a measure of the clarity of water. Turbidity in excess of 5 NTU is just noticeable to the average person.

Not-Applicable (N/A) – Information not applicable/not required for that particular water system or for that particular rule.

Parts per million (ppm) or Milligrams per liter (mg/L) - One part per million corresponds to one minute in two years or a single penny in \$10,000.

Parts per billion (ppb) or Micrograms per liter (ug/L) - One part per billion corresponds to one minute in 2,000 years, or a single penny in \$10,000,000.

Picocuries per liter (pCi/L) - Picocuries per liter is a measure of the radioactivity in water.

Treatment Technique (TT) - A required process intended to reduce the level of a contaminant in drinking water.

Tables of Detected Contaminants

Inorganic Contaminants Tested by Purchase Systems

Contaminant (units)	Sample Date	MCL Violation Y/N	Your Water	Range		MCLG	MCL	Likely Source of Contamination
				Low	High			
Fluoride (ppm)	2015	N	N/A	.4	1.1	4	4	Erosion of natural deposits; water additive which promotes strong teeth; discharge from fertilizer and aluminum factories

Note: Water purchased from the Town of Aberdeen, Town of Southern Pines and East Moore Water District is fluoridated. Please contact Customer Service at 910-947-6315 to have the water at your home tested for fluoride by our staff.

Nitrate Contaminants Tested by Moore County 2015

Contaminant (units)	MCL Violation Y/N	Your Water	Range		MCLG	MCL	Likely Source of Contamination
			Low	High			
Nitrate (as Nitrogen) (ppm)	N	N/A	<1.0	4.39	10	10	Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits
Nitrite (as Nitrogen) (ppm)	N	N/A	<0.1	< 0.1	1	1	Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits

Nitrate Contaminants Tested by the Town of Aberdeen 2015

Contaminant (units)	MCL Violation Y/N	Your Water	Range		MCLG	MCL	Likely Source of Contamination
			Low	High			
Nitrate (as Nitrogen) (ppm)	N	2.33	1.02	2.33	10	10	Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits
Nitrite (as Nitrogen) (ppm)	N		N/A		1	1	Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits

Volatile Organic Chemical (VOC) Contaminants Tested by the Town of Aberdeen 2015

Contaminant (units)	Sample Date	MCL Violation Y?N	Your Water	Range		MCLG	AL	Likely Source of Contamination
				Low	High			
1,1- Dichloroethylene (ppb)	4-13-15	N	.0006	.0006	7	7	Discharge from industrial chemical factory	
Trichloroethylene (ppb)	7-6-15 4-13-15	N	.0058	.0017-.0058	0	5	Discharge from metal degreasing sites and other factories	

Asbestos Tested by the Town of Aberdeen

Contaminant (units)	Sample Date	MCL Violation Y?N	Your Water	Range		MCLG	AL	Likely Source of Contamination
				Low	High			
Total Asbestos (MFL)	2-2-11	N	0.019	0.019	7	7	Decay of asbestos cement water mains; erosion of natural deposits	

Turbidity* Tested by Southern Pines in 2015

Contaminant (units)	Treatment Technique (TT) Violation Y/N	Your Water	Treatment Technique (TT) Violation if:	Likely Source of Contamination
Turbidity (NTU) - Highest single turbidity measurement	N	0.14 NTU	Turbidity > 1 NTU	Soil runoff
Turbidity (NTU) - Lowest monthly percentage (%) of samples meeting turbidity limits	N	100 %	Less than 95% of monthly turbidity measurements are ≤ 0.3 NTU	

* Turbidity is a measure of the cloudiness of the water. We monitor it because it is a good indicator of the effectiveness of our filtration system. The turbidity rule requires that 95% or more of the monthly samples must be less than or equal to 0.3 NTU.

Inorganic Contaminants Tested by Southern Pines in 2015

Contaminant (units)	Sample Date	MCL Violation Y/N	Max. Detected	Range		MCLG	MCL	Likely Source of Contamination
				Low	High			
Fluoride (ppm)	1/2015-12/2015	N	1.10	0.4	1.10	4	4	Erosion of natural deposits; water additive which promotes strong teeth; discharge from fertilizer and aluminum factories

Lead and Copper Contaminants Tested by the Town of Aberdeen

Contaminant (units)	Sample Date	Your Water	# of sites found above the AL	MCLG	AL	Likely Source of Contamination
Copper (ppm) (90 th percentile)	7-27-15	.051	1	1.3	AL=1.3	Corrosion of household plumbing systems; erosion of natural deposits
Lead (ppb) (90 th percentile)	7-10-12	0.005	0	0	AL=15	Corrosion of household plumbing systems; erosion of natural deposits

Lead and Copper Contaminants Tested by Southern Pines in 2015

Contaminant (units)	Sample Date	Your Water	# of sites found above the AL	MCLG	AL	Likely Source of Contamination
Copper (ppm) (90 th percentile)	9-2015	0.109	0	1.3	AL=1.3	Corrosion of household plumbing systems; erosion of natural deposits
Lead (ppb) (90 th percentile)	9/2015	0.004	0	0	AL=15	Corrosion of household plumbing systems, erosion of natural deposits

Lead and Copper Contaminants Tested by Moore County in 2015

Contaminant (units)	Sample Date	Your Water	# of sites found above the AL	MCLG	AL	Likely Source of Contamination
Copper (ppm) (90 th percentile)	9-2015	0.041	0	1.3	AL=1.3	Corrosion of household plumbing systems; erosion of natural deposits
Lead (ppb) (90 th percentile)	9/2015	<0.003	0	0	AL=15	Corrosion of household plumbing systems, erosion of natural deposits

Total Organic Carbon (TOC) Tested by Southern Pines in 2015

Contaminant (units)	TT Violation Y/N	Your Water (RAA Removal Ratio)	Range Monthly Removal Ratio Low - High	MCLG	TT	Likely Source of Contamination
Total Organic Carbon (removal ratio) (TOC)-TREATED	N	1.26	1.01-1.48	N/A	TT	Naturally present in the environment

Lead and Copper Contaminants Tested by Harnett County 2013

Contaminant (units)	Sample Date	Your Water	# of sites found above the AL	MCLG	AL	Likely Source of Contamination
Copper (ppm) (90 th percentile)	8-2013 9-2013	0.098	0	1.3	AL=1.3	Corrosion of household plumbing systems; erosion of natural deposits
Lead(ppb) (90th percentile)	8-2013 – 9-2013	N/D	0	0	AL=15	Corrosion of household plumbing systems; erosion of natural deposits

Radioactive Contaminants Tested by Moore County 2013

Contaminant (units)	Sample Date	MCL Violation Y/N	Your Water	MCLG	MCL	Likely Source of Contamination
Alpha emitters (pCi/L)	2013	N	3.0	0	15	Erosion of natural deposits
Beta/photon emitters (pCi/L)	2013	N	4	0	50 *	Decay of natural and man-made deposits
Combined radium (pCi/L)	2013	N	2.0	0	5	Erosion of natural deposits
Uranium (pCi/L)	2013	N	0.67	0	20.1	Erosion of natural deposits

* Note: The MCL for beta/photon emitters is 4 mrem/year. EPA considers 50 pCi/L to be the level of concern for beta particles.

Radioactive Contaminants Tested by Aberdeen 2015

Contaminant (units)	Sample Date	MCL Violation Y/N	Your Water	MCLG	MCL	Likely Source of Contamination
Alpha emitters (pCi/L)	1-5-15 1-27-15	N	.8	0	15	Erosion of natural deposits
Combined radium (pCi/L)	1-5-15 10-5-15	N	.8	0	5	Erosion of natural deposits

* Note: The MCL for beta/photon emitters is 4 mrem/year. EPA considers 50 pCi/L to be the level of concern for beta particles

Disinfection and Disinfection Byproducts –Tested in 2015 by Moore County

Contaminant (units)	MCL/MRDL Violation Y/N	Your Water RAA (Stage1)	Range Low High	MCLG	MCL	Likely Source of Contamination
TTHM (ppb) [Total Trihalomethanes]	N	.026	.003-.053	N/A	80	By-product of drinking water chlorination
HAA5 (ppb) [Total Haloacetic Acids]	N	.056	.003-.078	N/A	60	By-product of drinking water disinfection
Chloramines (ppm)	N	1.54	.42-2.50	MRDLG = 4	MRDL = 4	Water additive used to control microbes
Chlorine (ppm)	N	1.36	.5-2.2	MRDLG = 4	MRDL = 4	Water additive used to control microbes

The PWS Section requires monitoring for other miscellaneous contaminants, some for which the EPA has set national secondary drinking water standards (SMCLs) because they may cause cosmetic effects or aesthetic effects (such as taste, odor, and/or color) in drinking water. The contaminants with SMCLs normally do not have any health effects and normally do not affect the safety of your water.

Other Miscellaneous Water Characteristics Contaminants – Tested by Purchase Systems (range) and Moore County (your water)

Contaminant (units)	Sample Date	Your Water	Range Low/High	SMCL
Manganese (ppm)	2015	0.011	N/A	0.05
Sodium (ppm)	2015	33.925	9.690-33.925	N/A
pH	2015	7.2	7.0 - 7.2	6.5 to 8.5

UCMR Monitoring Harnett County 2014/15	Sample Date	Result(ppb)/ Range Low/High	MRL	SMCL
Molybdenium	9-25-14	1.0 ppb	1 ppb	N/A
Strontium	3-24-15	47	0.3	N/A
Vanadium	9-26-14	0.02-0.03	0.2	N/A
Chromium, Hexavalent	3-23-15	0.04	0.03	N/A
Chlorate	3-24-15	290	20	N/A
1,4 Dioxane	1-4-15	4.8 ppb	0.07	N/A
Perfluoroheptanoic acid (PFHpA)	9-27-14	0.04 ppb	0.01	N?A
Perfluorooctanoic acid (PFOA)	9-27-14	0.02 ppb	0.02	N/A

NOTICE TO THE PUBLIC

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Violation Awareness Date: May 22, 2015

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During the compliance period specified in the table below, we [‘did not monitor or test’ or ‘did not complete all monitoring or testing’] for the contaminants listed and therefore cannot be sure of the quality of your drinking water during that time.

CONTAMINANT GROUP**	FACILITY ID NO./ SAMPLE POINT ID	COMPLIANCE PERIOD BEGIN DATE	NUMBER OF SAMPLES/ SAMPLING FREQUENCY	WHEN SAMPLES WERE TAKEN (Returned to Compliance)
WATER QUALITY PARAMETERS	NC0343045	MAY 2, 2015	ONLINE SAMPLING EVERY 15 MINUTES – HAD GONE TO EVERY 4 HOUR AS PER REGULATIONS	May 4, 2015

(WQP) Water Quality Parameters Filter #4 Turbidity – Online Turbidimeter failure

What should I do? There is nothing you need to do. Filter #4 online turbidimeter failed and water plant personnel went to grab sampling every four hours as per regulation. Plants serving over 10,000 customers have five days to get replacement. We acquired the new instrumentation and installed on May 4, 2015, but was greater than five days. The filter #4 grab sampling during instrument failure indicated that there were no turbidity issues with the filter.

What is being done? Harnett County Regional Water Treatment Plant has purchased a spare Hach Filter Trac 660 Turbidimeter and put on shelf for future use in case of instrumentation failure and to forgo having to try and emergency ship the instrument by five days.

For more information about this violation, please contact the responsible person listed in the first paragraph of this report.