



**Moore County Transportation Services**  
**Mailing Address: P.O. Box 905**  
**Physical Address: 302 Monroe Street**  
**Carthage, NC 28327**  
**(910) 947-3389 FAX: (910) 947-4702**

**Rural Operating Assistance Program (ROAP) Application**

SUBMITTING THIS FORM DOES NOT AUTOMATICALLY QUALIFY YOU AS A PASSENGER, YOU MUST FIRST BE APPROVED. ANY OMITTED INFORMATION MAY DELAY YOUR APPLICATION.

Full Name: Mr., Mrs., Miss \_\_\_\_\_  
*(Circle One)*

Physical Address: \_\_\_\_\_  
*(Do not use Post Office Box)*

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Mailing Address: \_\_\_\_\_  
*(If you pick up your mail at the post office, then list your Post Office Box number.)*

Telephone Home: ( ) \_\_\_\_\_ - \_\_\_\_\_ Cell: ( ) \_\_\_\_\_ - \_\_\_\_\_

Date of Birth: \_\_\_\_/\_\_\_\_/\_\_\_\_ Social Security: \_\_\_\_\_ Male: \_\_\_\_ Female: \_\_\_\_  
*(Month) (Day) (Year) (Last Four Digits) (Check One)*

MOBILITY TYPE: *(Check One)* Ambulatory (walk) \_\_\_\_\_ Needs Assistance \_\_\_\_\_ Wheelchair \_\_\_\_\_

TYPE OF TRIP: *(Check One)* Work (related) \_\_\_\_\_ School (related) \_\_\_\_\_ Medical \_\_\_\_\_

Emergency Contact Name: \_\_\_\_\_  
*(Family Member or Guardian)*

Relationship: \_\_\_\_\_ Telephone: Home ( ) \_\_\_\_\_ Cell ( ) \_\_\_\_\_

- \* MCTS is not open on Weekends *(Do not include Saturday and Sunday in your 48 hours)*.
- \* MCTS office must be notified within 48 hours of all appointments.
- \* MCTS office must be notified within 24 hours of all cancellations.
- \* MCTS has a 24-hour answering service (Office will determine if it's a No-Show or cancellation).
- \* Anyone under the age 16 must be accompanied by a parent or guardian.
- \* All passengers must follow the MCTS Policy and Procedures at all times.

**STATEMENT: I HEREBY DECLARE THAT THE ABOVE INFORMATION IS TRUE AND CORRECT TO THE BEST OF MY KNOWLEDGE. I UNDERSTAND THAT IF I SUBMIT ANY FALSE INFORMATION, I CAN BE DENIED TRANSPORTATION SERVICES FROM MCTS.**

**Applicant's Signature:** \_\_\_\_\_ **Today's Date:** \_\_\_\_\_

*MCTS applications can be printed from the Moore County webpage or picked up at the above address, then mailed, faxed, or delivered by hand to the main office. Policies and Procedures can be located at [www.moorecountync.gov/transportation](http://www.moorecountync.gov/transportation).*

MCTS Office Use Only: \_\_\_\_\_ Approved \_\_\_\_\_ Declined \_\_\_\_\_ Approved by: \_\_\_\_\_ Date: \_\_\_\_\_